

## TEN-YEAR GUARANTEE

Emplas Window Systems Ltd has an unrivalled reputation for high quality PVC-U windows, doors and conservatories, and is recognised as one of the UK's leading window and door manufacturers.

**Emplas will replace any product or component within a ten year period from the original date of supply should any of following conditions occur:**

### PVC-U PROFILE

White and Woodgrain profile which fails to meet colour stability, shape retention or impact strength. It is important to note that the reaction of dark coloured profiles to temperature extremes is far greater than white.

### GLASS

Sealed Units are guaranteed against materials defects and moisture penetration into the sealed unit cavity. The Guarantee does not cover unit damage or breakage and is subject to the unit being glazed in accordance with BS6262 and BS7412.

### HARDWARE

Handles, Shootbolts, Espagnolette Bars, Door Locks, Friction Stays: materials defects or mechanical failure

### SUNDRY GOODS

**White Conservatory Roof components:** materials defects

**Conservatory Roof Glass sealed units:** materials defects & moisture penetration into the sealed unit cavity

**White Door Panels:** colour degradation

**Composite Door Slabs and Cassettes:** materials defects and surface finish degradation

**Patiomaster In-Line Doors:** components defects

### PRODUCT EXCEPTIONS

**The following products carry a guarantee of less than ten years:**

**Woodgrain Conservatory Roof components:** 5 years against materials defects

**Woodgrain Door Panels:** 5 years against bubbling or delamination

**Conservatory electrical components and ironmongery:** one year against materials defects

**Fully Reversible Hardware:** one year against materials defects

**Vertical Sliding Hardware:** one year against materials defects

### EXCLUSIONS

Damage caused by accident, neglect, misuse and wear and tear.

The durability and appearance of the surface of brass and chrome door furniture.

*This Guarantee is issued by Emplas Window Systems Ltd as an addition to the rights of the customer under statute and in no way affects the statutory rights of the customer. This Guarantee only covers installations within the UK.*

*The Emplas liability under the terms of this Guarantee does not extend to any consequential loss howsoever caused.*

*Emplas Window Systems Ltd reserve the right to recover all reasonable costs incurred in dealing with false claims.*